SafeDeal: Trust-Based Escrow Payment App

■ Project Overview:

SafeDeal is an escrow-based payment system designed to secure digital transactions between two parties. It solves the problem of trust by holding the buyer's payment in escrow and releasing it only when both buyer and seller confirm task completion.

Target Users:

- Freelancers and clients (Upwork/Fiverr alternatives)
- Buyers and sellers on social platforms (Facebook, WhatsApp, etc.)
- Online service providers (courses, training, consultants)
- Small businesses

W Key Features:

1. Secure Escrow Wallet

- Buyer deposits payment in the app.
- Neither party can withdraw until both approve completion.

2. Dual Account System

- Both buyer and seller need an account.
- All transaction updates are visible to both parties.

3. Mutual Confirmation System

• Funds are released only when both click "Mark as Completed."

4. Dispute Management

- If any party disputes, an internal AI-bot or moderator reviews the case.
- Decision is based on uploaded evidence and chat history.

5. Real-Time Notifications

• Get updates about payments, disputes, completions, etc.

6. Transaction History & Reports

• Full history of deals, status, and payment proof.

7. Multi-language Support

• Ideal for global users with native language options.

8. Secure Authentication

- Firebase or OAuth login
- Optional 2FA for added security

Workflow Example:

- 1. Buyer and Seller register/login.
- 2. Buyer opens a deal and deposits money.
- 3. Seller sees the deal and starts the work.
- 4. Work completed > Both mark as done.
- 5. Money is released to the seller.
- 6. If either disputes, AI/Moderator steps in.

\$ Monetization Options:

- 3–5% transaction fee
- Premium verified account subscription
- Paid priority dispute handling

Benefits for Clients:

- No risk of being scammed
- Secure, verified transactions
- Trust-building platform for both parties
- Ideal for high-value projects
- Escrow system brings peace of mind

Technologies Used:

- Flutter (Mobile App)
- Laravel or Firebase Backend
- Stripe/SSLCommerz/PayPal (for escrow)
- Firestore or MySQL Database
- AI-powered dispute bot (optional)

★ Add-On Features (Optional):

- Rating system for users
- Video verification for sellers
- Third-party mediator integration

☑ Contact to Get Started:

We will build the full app with mobile & web versions, admin panel, secure payment gateway, and more. Let's bring trust into digital transactions!

Murad

Lead App Developer SafeDeal Project Team (Available on XPFreelancer)